



# 2018 Nurse Satisfaction Survey Results

## An Alarming Glimpse into the Hardships of Nursing

Nursing is not easy, but few really know just how hard it is for Nurses. It is widely accepted that Nurses are the backbone of healthcare, but at what point is healthcare taking advantage of Nurses? Facilities and administrations are notorious for their cost cutting practices that often have a detrimental effect on their Nurses and the quality of healthcare they are capable of providing. This new survey released by LNC STAT shows just how difficult the working conditions for Nurses can be.

This survey was conducted from May 19, 2018 to October 21, 2018. A variety of Nurses at varying points in their careers responded, ranging from clinically practicing to retired more than 5 years. The results give a concerning peak into just how many hardships Nurses must endure on a regular basis.

### Nurses are Feeling the Weight of Healthcare on their Shoulders

A staggering 84% of clinically practicing Nurses reported feeling burned out within the last year. While this statistic is relatively close to other recent survey results, it may be slightly higher than the actual consensus among the nursing community, since the data was collected from a site that assists with alternative nursing career options. Nevertheless, nursing burnout still continues to be a major problem in healthcare, which may be negatively affecting the quality of patient care.

**84%**  
of clinically practicing Nurses  
reported feeling **burned out**  
within the last year.

### Bullying is Still a Big Problem

**58%**  
of clinically practicing  
Nurses **felt bullied** by a  
doctor or supervisor within  
the last year.

Many outside of the healthcare industry don't know just how bad the bullying can be. There is a common saying that most Nurses know that mentions how Nurses and healthcare "eat their young." Unfortunately, the results seem to back up this statement. The percentage of Nurses who felt bullied by a doctor or supervisor within the last year was 58%.

## Understaffed Facilities and Overworked Nurses are Having a Negative Effect on Patient Care

Most Nurses choose their career path because they want to help people and make a difference in their lives. Unfortunately, new survey results show that a large percentage of currently practicing Nurses may feel like they are not impacting patients the way they had hoped. The survey results showed that 67% of those currently practicing Nurses felt that their unit was typically too understaffed to provide high quality patient care, and 55% felt that their employer was preventing them from providing better healthcare to patients. Facility administrations should take note of these results and pay more attention to input from their staff.

**67%**

of clinically practicing Nurses felt that their unit was typically too **understaffed** to provide high quality patient care.

**55%**

of clinically practicing Nurses felt that their employer was preventing them from providing better healthcare to patients.

## Nursing is Still a Very Dangerous Profession

**27%**

of clinically practicing Nurses have **sustained an injury** or illness in the last 2 years because of a failure on the part of their employer.

Nurses don't always get the same recognition as other first responders, but their job is often just as dangerous. While the working conditions can vary by the facility, hazardous working conditions are sometimes unavoidable for some Nurses. The results showed that 27% of currently working Nurses have sustained an injury or illness in the last 2 years because of a failure on the part of their employer.

## Hospitals and Facilities Should Be Working Harder to Protect Their Nurses

While many hospitals and facilities have complained about a Nursing shortage in recent years, the results of this survey may shed some light on the underlying cause. Maybe these organizations have not been working hard enough to keep the staff they have,

**69%**

Felt that their employer should have been more concerned about their safety.

**51%**

Felt that they didn't have the tools to effectively protect themselves from job-related injuries.

and instead have been looking for easy and cheap replacements. The results showed that 69% felt that their employer should have been more concerned about their safety, and 51% felt that they didn't have the tools to effectively protect themselves from job-related injuries.

## There are Some Signs of Improvement

About 24% of the Nurses who responded have retired from clinical nursing for various reasons. Their responses offer some insight into how these stats measure up to past years.

It seems like the injury rate may be decreasing. While the current 27% injury rate is still high among working Nurses, it is not as high as the 50% average reported by Nurses who retired within the last five years.

Bullying may be decreasing. Bullying claims reached up to a staggering 83% among recently retired Nurses. Current stats from currently practicing Nurses show that statistic dipping substantially to 58%.

While these apparent decreases are an improvement. The stats show that there is still a long way to go. Since the data set for retired nurses is smaller than practicing Nurses, these trends can be considered inconclusive. These trends will be more accurate when subsequent surveys are completed in the following few years.

## Survey Methodology

100 Nurses were surveyed online at LNCSTAT.com. Of those Nurses, 76 were still practicing, and 24 were retired with varying times since retirement. The results from retired Nurses may have a higher probability for error because of their smaller sample size. Percentages were calculated by rounding to the nearest whole number. With the full sample size of 100 one could assume a sampling error of +/- 9.8 percentage points. When focusing solely on the results given by currently practicing Nurses, the sample size of 76 would assume a sampling error of +/- 11.2 percentage points.



# Full Survey Results

100 Nurses Surveyed

## Still Practicing Nurses (76 Nurses)

- 84% have felt burned out within the last year.
- 58% have felt bullied by a doctor or supervisor within the last year.
- 67% feel that unit is typically too understaffed to provide high quality patient care.
- 55% feel that their employer is preventing them from providing better healthcare to patients.
- 27% have sustained an injury or illness in the last 2 years because of a failure on the part of their employer.
- 69% feel that their employer should be more concerned about their safety.
- 51% feel that they don't have the tools to effectively protect themselves from job-related injuries.

## Retired from Clinical Nursing Less than 2 years ago (6 Nurses)

- 67% (4 out of 6) say that they informed their employer of a hazardous working condition within their last two years of clinical nursing, but their employer failed to address it promptly.
- 80% (4 out of 5) say they had felt bullied by a doctor or supervisor within their last two years of clinical nursing.
- 50% (3 out of 6) sustained a job-related injury/illness within their last two years of clinical nursing.
  - 67% (2 out of 3) of those injured nurses said that their injury was the result of a failure on the part of their employer.
  - 67% (2 out of 3) of those injured nurses said that they felt like they were forced out of their nursing job because of their injury/illness.
  - 33% (1 out of 3) of those injured nurses said that they were unable to find another job in the medical field.

## Retired from Clinical Nursing 2-5 Years Ago (6 Nurses)

- 50% (3 out of 6) say that they informed their employer of a hazardous working condition within their last two years of clinical nursing, but their employer failed to address it promptly.
- 83% (5 out of 6) say they had felt bullied by a doctor or supervisor within their last two years of clinical nursing.
- 1 out of 6 nurses left their job because of their age, and feel that they were forced out.



- 50% (3 out of 6) sustained a job-related injury/illness within their last two years of clinical nursing.
  - 33% (1 out of 3) of those injured nurses said that their injury was the result of a failure on the part of their employer.
  - 100% (3 out of 3) of those injured nurses said that they felt like they were forced out of their nursing job because of their injury/illness.
  - 33% (1 out of 3) of those injured nurses said that they were unable to find another job in the medical field.

### **Retired from Clinical Nursing More than 5 Years Ago (12 Nurses)**

- 42% (5 out of 12) say that they informed their employer of a hazardous working condition within their last two years of clinical nursing, but their employer failed to address it promptly.
- 67% (8 out of 12) say they had felt bullied by a doctor or supervisor within their last two years of clinical nursing.
- 2 out of 12 nurses left their job because of their age, and 1 of those Nurses felt that they were forced out.
- 50% (6 out of 12) sustained a job-related injury/illness within their last two years of clinical nursing.
  - 50% (3 out of 6) of those injured nurses said that their injury was the result of a failure on the part of their employer.
  - 100% (3 out of 3) of those injured nurses said that they felt like they were forced out of their nursing job because of their injury/illness.
  - 33% (2 out of 6) of those injured nurses said that they were unable to find another job in the medical field.

## **About LNC STAT**

LNC STAT is a subsidiary of RN MARKET LLC, and offers continuing education for Nurses throughout the United States and Canada. LNC STAT works closely with Nurses to provide them with career options after the bedside. The LNC STAT course trains and certifies Nurses to utilize their medical expertise in legal cases. This career option is known as Legal Nurse Consulting. For more information, visit [www.LNCSTAT.com](http://www.LNCSTAT.com).

## **Media Contact**

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