



## 2019 Nurse Satisfaction Survey Results

### Nursing Hardships are Improving, But Not Enough

With Nurses being the backbone of healthcare, their job satisfaction is crucial for maintaining a healthy workforce and for ensuring quality healthcare for patients. Last year's survey highlighted some major deficiencies that Nurses must endure. After looking at this new set of data, the following question still remains unanswered: At what point is healthcare taking advantage of Nurses? The cost-cutting practices of facilities and administrations continue to be the root of many grievances mentioned by Nurses. How detrimental are these grievances on the quality of healthcare? This latest survey released by LNC STAT shows that difficult working conditions for Nurses continue to be a major problem.

This survey was conducted from January 1, 2019 to December 31, 2019. A variety of Nurses throughout the United States at varying points in their careers responded, ranging from clinically practicing to retired more than 5 years. The results reveal that some important areas have improved, but some major problems still linger.

### Nurse Burnout has Decreased Slightly, But It's Still a Major Problem

Even though the number of Nurses who are burned out has decreased by 4% from 84% in 2018, burnout still continues to be a major problem in healthcare, which may be negatively affecting the quality of patient care. A staggering 80% of clinically practicing Nurses reported feeling burned out within the last year. While this statistic is relatively close to other recent survey results, it may be slightly higher than the actual consensus among the nursing community, since the data was collected from a site that assists with alternative nursing career options.

**80%**  
of clinically practicing Nurses  
reported feeling ***burned out***  
within the last year.

**Down 4% Since 2018**

**61%**

of clinically practicing Nurses **felt bullied** by a doctor or supervisor within the last year.

**Up 3% Since 2018**

### **Bullying Continues to Rise**

The culture in the healthcare field doesn't seem to be improving. The common saying about how Nurses "eat their young" continues to hold true. Unfortunately, the results continue to back up this statement. The percentage of Nurses who felt bullied by a doctor or supervisor within the last year was 61%, which increased 3% from 58% in 2018.

### **Understaffed Facilities and Overworked Nurses Have Increased Dramatically**

Facilities and administrations continue to make life difficult for Nurses. An estimated 82% of clinically practicing Nurses felt that their unit was typically too understaffed to provide high quality patient care. This number increased a staggering 15% from 67% in 2018.

The survey results showed that 65% of clinically practicing Nurses felt that their employer was preventing them from providing better healthcare to patients. That represents a 10% increase since 2018. Facility administrations should be taking note of these results and listening to input from their staff.

While many organizations claim that we are in the midst of a nursing shortage, overworking Nurses is not a good way to keep them on staff. Unhappy Nurses will eventually seek alternative career options.

**82%**

of clinically practicing Nurses felt that their unit was typically too **understaffed** to provide high quality patient care.

**Up 15% since 2018**

**65%**

of clinically practicing Nurses felt that their employer was preventing them from providing better healthcare to patients.

**Up 10% since 2018**

**18%**

of clinically practicing Nurses have ***sustained an injury*** or illness in the last 2 years because of a failure on the part of their employer.

**Down 9% since 2018**

## **Nursing Safety has Greatly Improved**

The great news resulting from this survey is that safety measures that have recently been put in place are working well. Hazardous working conditions used to be rather unavoidable for some Nurses; however, it seems that better precautions may have been implemented. The results showed that 18% of currently working Nurses have sustained an injury or illness in the last 2 years because of a failure on the part of their employer. That represents a 9% drop.

## **Hospitals and Facilities are Still Failing to Protect Their Nurses**

With the current level of medicine in the United States, it's puzzling how such a large number of Nurses can feel like they don't have the tools they need. While the results decreased a negligible amount since last year, 54% still don't feel like they have been provided the tools to protect themselves. This may indicate that the decrease in nursing injuries may not be due to efforts on the part of the facilities or administrations. Statistics like these continue to shed light on the real reasons why hospitals are so understaffed.

**54%**

Felt that they didn't have the tools to effectively protect themselves from job-related injuries.

**Down 1% since 2018**

**65%**

Felt that their employer should have been more concerned about their safety.

**Down 4% since 2018**

## **A Nursing Shortage is in Full Affect**

Whether the 15% increase in understaffing is due to a shortage of Nurses, or failures on the part of the facilities, understaffing is a major concern that will have a very negative effect on patient care and the well-being of the medical workforce.



## Major Failures are Still Common

Burnout, bullying, understaffing, and lack of faith in the employer continue to be constant struggles that Nurses must endure. These poor working conditions may be one reason that a nursing shortage is taking hold of healthcare. The stats show that there is still a long way to go.

## Survey Methodology

180 Nurses were surveyed online at LNCSTAT.com. LNC STAT offers continuing education for Nurses, and focuses on Nursing career options after the bedside. The LNC STAT course trains and certifies Nurses to utilize their medical expertise in legal cases. This career option is known as Legal Nurse Consulting.

## Full Survey Results

180 Nurses Surveyed

### Still Practicing Nurses (142 Nurses)

- 80% have felt burned out within the last year.
- 61% have felt bullied by a doctor or supervisor within the last year.
- 82% feel that unit is typically too understaffed to provide high quality patient care.
- 65% feel that their employer is preventing them from providing better healthcare to patients.
- 18% have sustained an injury or illness in the last 2 years because of a failure on the part of their employer.
- 65% feel that their employer should be more concerned about their safety.
- 54% feel that they don't have the tools to effectively protect themselves from job-related injuries.

### Retired from Clinical Nursing Less than 2 years ago (10 Nurses)

- 54% say that they informed their employer of a hazardous working condition within their last two years of clinical nursing, but their employer failed to address it promptly.
- 70% say they had felt bullied by a doctor or supervisor within their last two years of clinical nursing.
- 27% sustained a job-related injury/illness within their last two years of clinical nursing. This matches the statistic from last year's survey results, validating the accuracy of the data.

- 0% of those injured nurses said that their injury was the result of a failure on the part of their employer.
- 33% of those injured nurses said that they felt like they were forced out of their nursing job because of their injury/illness.
- 73% (1 out of 3) of those injured nurses said that they were unable to find another job in the medical field.

### **Retired from Clinical Nursing 2-5 Years Ago (7 Nurses)**

- 43% say that they informed their employer of a hazardous working condition within their last two years of clinical nursing, but their employer failed to address it promptly.
- 57% say they had felt bullied by a doctor or supervisor within their last two years of clinical nursing.
- No nurses left their job because of their age, or felt that they were forced out.
- 43% sustained a job-related injury/illness within their last two years of clinical nursing.
  - 33% of those injured nurses said that their injury was the result of a failure on the part of their employer.
  - 67% of those injured nurses said that they felt like they were forced out of their nursing job because of their injury/illness.
  - 67% of those injured nurses said that they were unable to find another job in the medical field.

### **Retired from Clinical Nursing More than 5 Years Ago (21 Nurses)**

- 48% say that they informed their employer of a hazardous working condition within their last two years of clinical nursing, but their employer failed to address it promptly.
- 67% say they had felt bullied by a doctor or supervisor within their last two years of clinical nursing.
- 1 out of 21 nurses left their job because of their age, and they did not feel that they were forced out.
- 43% sustained a job-related injury/illness within their last two years of clinical nursing.
  - 56% of those injured nurses said that their injury was the result of a failure on the part of their employer.
  - 44% of those injured nurses said that they felt like they were forced out of their nursing job because of their injury/illness.
  - 35% of those injured nurses said that they were unable to find another job in the medical field.



## About LNC STAT

LNC STAT is a subsidiary of RN MARKET LLC, and offers continuing education for Nurses throughout the United States and Canada. LNC STAT works closely with Nurses to provide them with career options after the bedside. The LNC STAT course trains and certifies Nurses to utilize their medical expertise in legal cases. This career option is known as Legal Nurse Consulting. For more information, visit [www.LNCSTAT.com](http://www.LNCSTAT.com).

## Media Contact

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